Association
Mondiale de la
Gastronomie

Chaîne des Rôtisseurs Mobile Application

A. Downloading the mobile application:
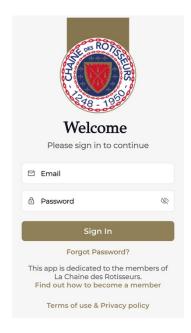
1. Scan the below QR code using mobile device's camera.

2. Select the appropriate store (dependent on mobile device being used) and follow the instructions to download and install the mobile application.

Chaîne Connect

Download the Chaîne Connect app to manage your membership, events, and more.

B. Accessing the mobile application:

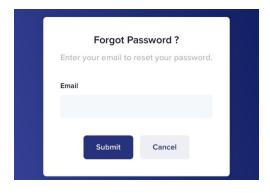Upon opening the mobile application, the user will land on the Sign in screen.

To Sign in the user will need to enter their Email registered with Chaîne HQ and their Password in the required fields, and then click on the Sign In button.

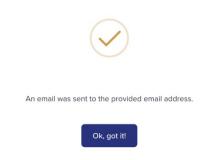The user should contact Chaîne HQ at chancellerie@chainehq.org if they are uncertain about their registered Email.

If the user knows their Email but not their Password, they can reset their Password using the Forgot Password? link.

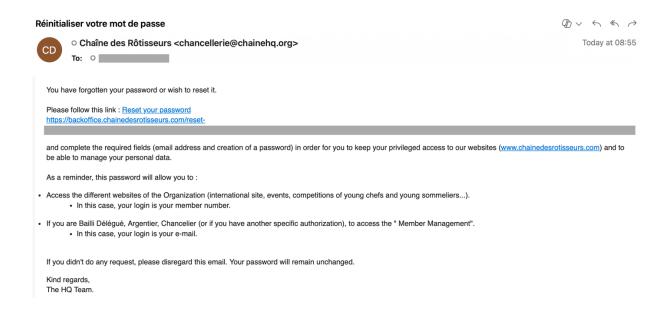The user will need to enter their Email in the field and click on the Submit button.

If the Email provided is valid, the user will receive the below message.

An email was sent to the provided email address.

Ok, got it!

If the Email provided is invalid, the user will receive the below message. If they do, they can contact Chaîne HQ for assistance (chancellerie@chainehq.org).
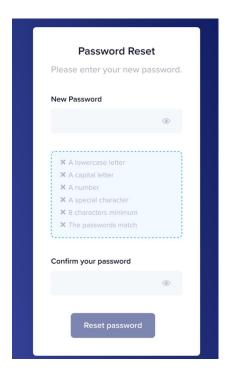

An error occured. Your account may have been reset by an administrator as asked. Please check your mailbox to find the mail to reset. If not, please contact the administrator.

Try again!

The user will receive an email in their Inbox (if it is a valid Email associated with their member account).

Réinitialiser votre mot de passe

CD ○ **Chaîne des Rôtisseurs <chancellerie@chainehq.org>**
To: ○ ▓▓▓▓▓▓▓

Today at 08:55

You have forgotten your password or wish to reset it.

Please follow this link : Reset your password
https://backoffice.chainedesrotisseurs.com/reset-
▓▓▓

and complete the required fields (email address and creation of a password) in order for you to keep your privileged access to our websites (www.chainedesrotisseurs.com) and to be able to manage your personal data.

As a reminder, this password will allow you to :

• Access the different websites of the Organization (international site, events, competitions of young chefs and young sommeliers...).
  • In this case, your login is your member number.

• If you are Bailli Délégué, Argentier, Chancelier (or if you have another specific authorization), to access the " Member Management".
  • In this case, your login is your e-mail.

If you didn't do any request, please disregard this email. Your password will remain unchanged.

Kind regards,
The HQ Team.

Association
Mondiale de la
Gastronomie
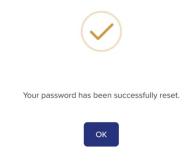
In the email message, the user needs to click on the Reset your password link. Important: for security reasons the password reset link is valid for 24 hours and for a single click only.

The user can then set a New Password that meets all the criteria, re-enter it under the Confirm your password field, and click on Reset password button.

Once the Password is successfully reset the user will receive the below confirmation message.

Your password has been successfully reset.

OK

Important: upon receiving the confirmation message the user must close the browser completely before returning to the Sign in screen of the mobile application.