

## **BaltMet Promo**

Branding the Baltic Sea Region with three Baltic Sea Regional products:

Live like locals 'travel package BSR-Japan Coproduction Forum Investor's Guide

Malla Paajanen & Piia Hanhirova, Aalto University CEMAT BrandDay – Turku2011 Turku, September 16, 2011







# Why to do regional branding?

- Nation branding and city-branding still prevail in place branding
  - Added value of widening the scope into regional place branding
  - Cooperation first, competition second
- Baltic Sea Region branding based on concrete BSR product building
  - Tourism
  - Film Talent
  - Investments
- Building on wide transnational stakeholder cooperation: synergies with existing actors and frameworks in BSR
  - BaltMet Network & Baltic Development Forum
- Strengthening the feeling of regional identity = strengthening the BSR brand
  → setting the BSR on global agenda of place branding





# How to do regional branding?

- BSR product building based on core strengths of BSR and on thorough research and expert opinions
- Three fields of excellence
  - Tourism
    - One of the most demanding target groups: Japanese; if we make it there, we can make it anywhere
    - Live like locals theme
  - Film talent
    - One of the most demanding target groups: Japanese; if we make it there, we can make it anywhere
    - Film coproduction forum
  - Investment attraction and business cooperation
    - Two trade fairs MIPIM in Cannes and Hannover as pilot cases
    - Raising awareness of BSR's possibilities to international investors
    - Putting BSR on the map of investors





# **BaltMet Promo**

- Promoting the entire Baltic Sea Region globally and strengthening the BSR identity both at home and abroad
- Combining forces in common marketing designing of joint BSR services and products for tourists, talents and investors
- Co-operation with colleagues and the best subject matter experts from across the BSR (best practices, experience, contacts and networks, less risk, shared aims)
  - Funding: European Union, Baltic Sea Region Programme
  - **Duration:** Pilot Phase two years (1/2010 12/2011)
  - Budget: 2,8 MEUR (2010-2011)
- New project initiative: BaltMet Brand-ID
  - Continuing the efforts in regional branding and identity building
    - Tourism (prolonging seasonality into winter, maritime city profile development)
    - Investment attraction and business cooperation (sector-specific business delegation visits)
    - International talent to knowledge centers (improving international student services)





# **Promo Logic**

Branding is based on intensive product building of BSR products.

Product building based on thorough research (11 metropoles of the region; Berlin, Helsinki, Riga, Warsaw, Vilnius, Stockholm, Tallinn, Copenhagen, Oslo, Malmo and St. Petersburg)

#### •Demand research (desk study and interviews)

- Tourism: mapping the interest of Japanese tourists towards a life style experience in BSR
- Talent: mapping the Japanese film ecosystem and coproduction field, identifying the will to co-productions
- Investment: mapping the reasons why firms invest in the Baltic Sea Region
- •Supply research (desk study and interviews)
  - Tourism: mapping the existing supply of services targeted to Japanese tourists
  - Talent: mapping the BSR coproduction field, identifying the interest to co-productions
  - Investment: Analysis of the investment drivers in 11 cities of the Baltic Sea Region + field study at World Expo in Shanghai, how do the BSR cities present themselves

#### •Marketing communications

- Packaging the services and products into an attractive form
- Dissemination the information









# **Tourism Pilot**

- 'Live like locals' travel experience for Japanese in the BSR
  - Little information on the lifestyles of the Baltic Sea Region
  - Conception of the BSR according to three sub-themes
    - Nature, design  $\rightarrow$  Scandinavian Cities
    - The Historic Centre (World Heritage)  $\rightarrow$  Three Baltic Cities
    - History (e.g. war, architecture)  $\rightarrow$  Berlin and Warsaw
  - Individuals, especially Japanese young women trend-setters in travelling
- Three ten day 'Live like locals' trips
  - Existing supply scarce; programmes tailored in cooperation with Project partners and Local experts
    - Helsinki + St.Petersburg
    - Riga + Vilnius + Tallinn 'Baltic Cities'
    - Berlin + Warsaw 'Cultural Power Spots'
- Competition for individual bloggers:
  - Win a trip to Baltic Sea Region area, travel under "Live like locals theme"



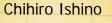








**Baltic Sea Region** 





# **Tourism Pilot**

• Baltic Cities – Riga, Vilnius, Tallinn "これから10日間、バルト三国に行きます !!!"

[Going for the Baltics for ten days!!]

- Programme
  - Included both traditional sights and ´living like local´, quite tight but very much liked
- What was interesting?
  - Differences in food culture, new tastes
  - Details, use of colors, setting, design, cuteness
  - Atmosphere
  - Shopping
  - Nature; wood as material, sea, fishing
- → Baltic cities offer a lot for Japanese tourists, the key is to spread to message























Aalto University





IVELIKELOCALS

# **Tourism Pilot**

## • Dissemination of information and presenting the experiences of trips

- Local press conferences during blogger visits
- Brochure 'Live like locals'
- Seminar at JATA Travel showcase, Tokyo
  - (29<sup>th</sup> Sep 2<sup>nd</sup> Oct)
    - Presentations by cities + talk show with the bloggers
    - JATA Travel showcase participants, press
- Seminar & Marketing event (4<sup>th</sup> Oct)
  - Presentations by cities + talk show with the bloggers
  - Reception for networking
  - Around 80 key planners, sales persons in agents, whole sellers, tour operators and press
- Local stakeholder meetings in Partner Cities & www.baltmetpromo.net











alto University



### Baltic Sea Region–Japan COPRODUCTIONFORUM

# COPRODUCTION FORUMTalent PilotGOPRODUCTION FORUM日本・バルト海沿岸国 共同制作フォーラム

- BSR Japan Coproduction Forum at Scanorama European Film Forum, 11<sup>th</sup> – 13<sup>th</sup> November 2011
  - Possibilities for collaboration and joint film production between Japan and the Baltic Sea Region countries
  - Three-day event for promising filmmakers; 10 from BSR and 10 from Japan
  - Lectures, seminars, discussions with well-known producers and filmmakers
  - Presentation and pitching of selected projects
  - Special film programme including films from all partner countries
- Pre-event field trip
  - Organized to partner cities (Berlin, Helsinki, Riga, Vilnius, Warsaw) for two Japanese and two local film talents; hosted by the local expert, meeting with stakeholders and visiting film schools etc.
- Virtual Guidebook
  - Compilation of information from the demand and supply research









Hiroomi Fukuzawa Director, scriptwriter



Marcel Lozinski Director, producer, musician



Dagmar Jakobsen Director, musician, actress, stunt, producer



# **Investment Pilot**

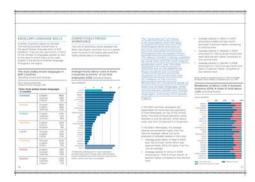
- BSR Investor's Guide unique marketing tool for the entire BSR
  - Promotes the region and offers valuable information for investors
  - Introduces and highlights business and investment opportunities
- Divided into two sections:
  - Introduces and describes the Baltic Sea Region and the 11
    Metropoles Each Baltic Metropolis is presented by an image with the city's headline (black section)
  - Describes the BSR through seven key investment drivers (white section)
    - 89 pages, in English
    - Disseminated at MIPIM and Hannover Messe at Baltic Sea Region Investment Promotion Stand, five city stands and to stakeholders and partners
    - Available online <a href="http://www.baltmetpromo.net/publications">http://www.baltmetpromo.net/publications</a>













# **Investment Pilot**

- BSR Investors' Panels
  - Organized at selected trade fairs of MIPIM Cannes (Real estate) and Hannover Messe (Industrial technology)
  - Presenting the BSR Investors' Guide and promoting the Baltic Sea Region
  - Promoting concrete investment projects (best practice)
    - Renew and maintain street lightning in Vilnius, Reinventing the Helsinki Waterfront, Create underground parking in Warsaw, Berlin Adlershof Germany's biggest Science and Technology Park
  - Informing about investment opportunities in general
  - Participants appr. 40 in both panels
- BSR Investors' Meeting (Matchmaking Event)
  - Online tool to meet potential business partners
  - 92 participants from the BSR, all countries represented
  - 500 meetings in total, average 5.5 meetings per participant















# **BaltMet Promo Consortium**

- City of Helsinki (Lead Partner)
- Aalto University School of Economics CEMAT (Coordinator)
- Baltic Development Forum
- City of Berlin
- City of Warsaw
- Greater Helsinki Promotion Ltd
- The Research Institute of Finnish Economy
- City of Riga
- City of Vilnius

#### **Associated Organisations**

- City of Malmö
- Oslo Teknopol
- City of St. Petersburg
- City of Tallinn
- Wonderful Copenhagen
- Baltic Sea Region networks
- National institutions:
  - investment promotion agencies
  - national tourism promotion agencies
  - cultural agencies







## Key message

Creation of tangible products and services,

and people themselves acting as buyers, sellers or end-users, *enable* for a conception of a common regional identity and brand be born in the minds of people.





# Thank you!

#### For more information www.baltmetpromo.net

Malla Paajanen, malla.paajanen@aalto.fi Piia Hanhirova, piia.hanhirova@aalto.fi Aalto University, CEMAT



