

# NEWSLETTER 2 – November 2021



Communicative Competency for Female Refugees on the

Shop Floor: Improving communication skills in the workforce



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## WHAT'S NEW ABOUT COCOFE

In the past months, Eurospeak (UK,) Center For Social Innovation (Cyprus), Learning For Integration (Finland), Solution (France) and Fundacion De Trabajadores (Spain) have been working on the Output 1, *Analysis of language use in small scale industries and retail shop floors employing female refugees and forced migrants*.

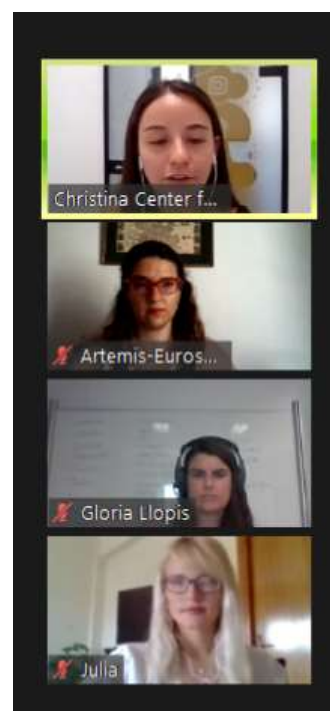
This analysis has been conducted through online researches, but also thanks to the involvement of the target groups.

Interviews with migrant women and stakeholders active in the field of manufacturing and retail industry and in organizations for migrants' support have been carried out by the project partners in their countries.

## CONTENT OF THE OUTPUT 1 ANALYSIS

The Output 1 is a document including the following contents:

- A **report** on the instances and linguistic needs of female refugees' and forced female migrants' participation in small-scale manufacturing and retail industry among the female workforce in partner countries and their linguistic needs.
- A **research** on the use of informal language used by employees in small-scale manufacturing and the retail industry in partner countries, including aspects of language used in these environments;
- A **taxonomy** of terminology regarding language needs of the target group drawing on elements from the research above;
- A **summary** of needs and requirements of the target group using information from the above output descriptions;
- A **dictionary** of language (including but not limited to contractions, idioms, neologisms, slang, abbreviation, non-aggressive profanities, convivial speech act initiators).



## NEXT STEPS

- The partners are now proof-reading the Output 1 that will be finalized in the end of November.
- The work on the Output 2 *Communications' Needs and a Practical Curriculum - Informal speech in factories and retail environments* will start in the next months.

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